

2019 NIBA CONVENTION

ONE VOICE

Together Towards Tomorrow



NIBA

14 – 15 OCTOBER
THE STAR EVENT CENTRE, GOLD COAST
nibaconvention.com.au

Monday, 14 October 2019

0745-0830	Breakfast - Marketplace CPD Points: 1
0830-1015	Convention Opening
Room	<i>The Star Theatre</i>
0835-0905	Convention Opening CPD Points: 0.5
0905-0920	President's Opening Address Eric Harris, NIBA President CPD Points: 0.25
0920-1015	Opening Keynote "The Future of Leadership" Dr Kirstin Ferguson, Deputy Chair, Australian Broadcasting Corporation Session hosted by AIG CPD Points: 1
1015-1115	Networking & Coffee - Marketplace CPD Points: 1
1115-1315	Plenary Session 1
Room	<i>The Star Theatre</i>
1115-1215	NIBA National Awards Ceremony CPD Points: 1
1215-1315	State of the Industry Report Richard Enthoven, Founder and CEO of The Hollard Insurance Company & President of the Insurance Council of Australia Eric Harris, NIBA President CPD Points: 1
1315-1415	Lunch - Marketplace CPD Points: 1
1415-1500	Plenary Session 2
Room	<i>The Star Theatre</i>
1415-1500	The Quest for Gold Kieren Perkins, Australian Olympic Gold Medallist Session hosted by Allianz CPD Points: 0.75
1500-1545	Networking & Coffee - Marketplace CPD Points: 1
1545-1715	Plenary Session 3
Room	<i>The Star Theatre</i>
1545-1630	What the Change is That?! Beverley Bradley, Distribution Partners Manager, Suncorp Session hosted by Vero CPD Points: 0.75
1630-1715	Big Data : A Big Problem for Logistics? How will Insurance be Relevant to the Future of Transport Matthew O'Sullivan, Head of Motor and Marine, Zurich Mervyn Rea, Head of Risk Engineering, Zurich Session hosted by Zurich CPD Points: 0.75
1715-1815	Drinks - Marketplace
1900-2200	Poolside Cocktails Hosted by CGU Insurance

Tuesday, 15 October 2019			
0715-0815	Mindfulness with Commando Steve <i>Session hosted by iCare</i> <i>CPD Points: 1</i>		
Room	<i>Southport 1</i>		
0745-0830	Breakfast - Marketplace <i>CPD Points: 1</i>		
0830-1030	Plenary Session 4		
Room	<i>The Star Theatre</i>		
0830-0930	Meet the Regulators <i>Danielle Press, Commissioner, Australian Securities and Investments Commission</i> <i>David Locke, CEO and Chief Ombudsman, Australian Financial Complaints Authority</i> <i>Michael Gill, Independent Chair, Insurance Brokers Code Compliance Committee</i> <i>CPD Points: 1</i>		
0930-1030	Members' Meeting with the NIBA Board of Directors <i>CPD Points: 1</i>		
1030-1115	Networking & Coffee - Marketplace <i>CPD Points: 1</i>		
1115-1200	Plenary Session 5		
Room	<i>The Star Theatre</i>		
1115-1200	Royal Commission & Regulatory Update <i>Dallas Booth, Chief Executive Officer, NIBA</i> <i>Mark Radford, Principal Solicitor, Radford Lawyers</i> <i>CPD Points: 0.75</i>		
<i>Session change over</i>			
1210-1310	Concurrent Session 1	Concurrent Session 2	Concurrent Session 3
Room	<i>Southport 1</i>	<i>Southport 2</i>	<i>Southport 3</i>
Facilitator	<i>Rob Carlton</i>	<i>Rebecca Wilson</i>	<i>Nick Cook</i>
1210-1310	The Internet of Things, and the Future at Lloyd's <i>Chris Mackinnon, General Representative, Lloyd's Australia</i> Cyber Security - Implementation & Moving Forward for Mandatory Data Breach Reporting <i>Leah Mooney, Special Counsel, MinterEllison</i> <i>Session hosted by FocusNet</i> <i>CPD Points: 1</i>	Engaging Clients in a Post Royal Commission World <i>Jenny Haddad, Principal Consultant, Spring Business Consulting</i> Attracting and Retaining Clients Workshop <i>Nikki Heald, Managing Director, Corptraining</i> <i>Kim Gilbert, 2018 Winner of the Stephen Ball Memorial Award for Insurance Broker of the Year</i> <i>CPD Points: 1</i>	Issues in Commercial Buildings: Risks and Challenges for High-rise Residential Complexes <i>Michael Wilbers, State Manager, Body Corporate Brokers</i> <i>Michael Giansiracusa, Chief Executive Officer, Whitbread Insurance Group</i> <i>Cristian Martinez, Senior Account Engineer, AIG</i> <i>Scott Shackel, Senior Field Engineer, AIG</i> <i>CPD Points: 1</i>
1310-1410	Lunch - Marketplace <i>CPD Points: 1</i>		

1410-1510	Concurrent Session 4	Concurrent Session 5	Concurrent Session 6
Room	<i>Southport 1</i>	<i>Southport 2</i>	<i>Southport 3</i>
Facilitator	<i>Rob Carlton</i>	<i>Glenn Schultz</i>	<i>Graham Stevens</i>
1410-1510	<p>From Exclusion to Inclusion - What's It Got to Do With Me? John Briggs, JB Consultancy</p> <p>CPD Points: 1</p>	<p>Hard To Place Risk – The Big Picture Ingrid Anderson, Executive Director, Steadfast Placement Solutions</p> <p>Challenges of Hard to Place Risk Travis Kemp, Head of Corporate, Marsh</p> <p>CPD Points: 1</p>	<p>Leadership and Innovation Eoghan Trehy, National Head of Insurance, Macquarie Business Bank</p> <p>CPD Points: 1</p>
1510-1550	Networking & Coffee - Marketplace CPD Points: 1		
1550-1710	Keynote & Closing Session		
Room	<i>The Star Theatre</i>		
1550-1650	Closing Keynote "Building Belief" Kurt Fearnley AO, 2019 NSW Australian of the Year Session hosted by ATC CPD Points: 1		
1650-1710	Convention Close CPD Points: 0.25		
1900-2300	QBE Dinner - Arena 2, Gold Coast Convention & Exhibition Centre		