

2019 NIBA CONVENTION

ONE VOICE

Together Towards Tomorrow



NIBA

14 – 15 OCTOBER
THE STAR EVENT CENTRE, GOLD COAST
nibaconvention.com.au

Monday, 14 October 2019

0730-0830	Breakfast - Marketplace
0830-1015	Convention Opening
Room	Theatre
0835-0845	Welcome to Country
0845-0905	Welcome Rob Carlton, Master of Ceremonies Steven Hill, Convention Chair
0905-0920	Presidents Opening Address Eric Harris, NIBA President
0920-1015	Opening Keynote "The Future of Leadership" Dr Kirstin Ferguson, Deputy Chair, Australian Broadcasting Corporation Hosted by AIG
1015-1115	Networking & Coffee - Marketplace
1115-1315	Plenary Session 1
Room	Theatre
1115-1215	NIBA National Awards Ceremony
1215-1315	State of the Industry Report Richard Enthoven, Founder and CEO of The Hollard Insurance Company & President of the Insurance Council of Australia
1315-1415	Lunch - Marketplace
1415-1500	Plenary Session 2
Room	Theatre
1415-1500	The Quest for Gold Kieren Perkins, Australian Olympic Gold Medalist Hosted by Allianz
1500-1545	Networking & Coffee - Marketplace
1545-1630	Plenary Session 3
Room	Theatre
1545-1630	Vero Session
1630-1715	Matthew O'Sullivan, Head of Motor and Marine, Zurich Mervyn Rea, Head of Risk Engineering, Zurich Hosted by Zurich
1715-1815	Drinks - Marketplace
1900-2200	Poolside Cocktails Hosted by CGU Insurance

Tuesday, 15 October 2019			
0715-0815	Mindfulness with Commando Steve <i>Hosted by iCare</i>		
0730-0830	Breakfast - Marketplace		
0830-1030	Plenary Session 4		
Room	<i>Theatre</i>		
0830-0930	Meet the Regulators David Locke, CEO and Chief Ombudsman, Australian Financial Complaints Authority Michael Gill, Independent Chair, Insurance Brokers Code Compliance Committee Danielle Press, ASIC Commissioner, Australian Securities and Investments Commission		
0930-1030	Members' Meeting with the NIBA Board of Directors		
1030-1115	Networking & Coffee - Marketplace		
1115-1200	Plenary Session 5		
Room	<i>Theatre</i>		
1115-1200	Royal Commission & Regulatory Update Dallas Booth, CEO, NIBA Mark Radford, Principal Solicitor, Radford Lawyers		
<i>Session change over</i>			
1210-1310	Concurrent Session 1	Concurrent Session 2	Concurrent Session 3
Room	<i>Southport 1</i>	<i>Southport 2</i>	<i>Southport 3</i>
1210-1310	The Internet of Things, and the Future at Lloyd's Chris MacKinnon, General Representative, Lloyd's Australia Cyber Security - Implementation & Moving Forward for Mandatory Data Breach Reporting Leah Mooney, Special Counsel, MinterEllison <i>Hosted FocusNet</i>	Engaging Clients in a Post Royal Commission World Jenny Haddad, Principal Consultant, Spring Business Consulting Attracting and Retaining Stakeholders Workshop Nikki Heald, Managing Director, Corptraining Kim Gilbert, 2018 Winner of the Stephen Ball Memorial Award for Insurance Broker of the Year	Issues in Commercial Buildings: Risks and Challenges for High-rise Residential Complexes Michael Wilbers, State Manager, Body Corporate Brokers Michael Giansiracusa, CEO, Whitbread Insurance Group Cristian Martinez, Senior Account Engineer, AIG Scott Shackel, Senior Field Engineer, AIG
1310-1410	Lunch - Marketplace		
1410-1510	Concurrent Session 4	Concurrent Session 5	Concurrent Session 6
Room	<i>Southport 1</i>	<i>Southport 2</i>	<i>Southport 3</i>
1410-1510	From Exclusion to Inclusion - What's it got to do with me? John Briggs, JB Consultancy	Hard To Place Risk – The Big Picture Ingrid Anderson, Executive Director, Steadfast Placement Solutions Challenges of Hard to Place Risk Speaker TBC	Leadership & Professionalism Eoghan Trehy, National Head of Insurance, Macquarie Business Bank
1510-1550	Networking & Coffee - Marketplace		
1550-1710	Keynote & Closing Session		
1550-1650	Closing Keynote Kurt Fearnley AO, 2019 NSW Australian of the Year <i>Hosted by ATC</i>		
1650-1710	Convention Close		
1900-2300	QBE Dinner - Arena 2, Gold Coast Convention & Exhibition Centre		